

1. General Provisions

LIVING RAUM offers services in the area of housing, the authorities, travel management, office management and general organization. The terms and conditions apply to all business relations of LIVING RAUM from 1 January 2012. By using the services the customer agrees to this. The agents from LIVING RAUM are not authorized to make verbal agreements or verbal promises that are different from the current conditions. Other agreements, modifications, additions or supplements to expressly in writing.

2. Contract

LIVING ROOM in the contract between the customer and is individually created search order for rental properties. This includes contracted services for the agreed price and the time frame of the contract (move-in date rental).

3. Formation of contract

The contract between LIVING RAUM and the customer comes into effect when the contract LIVING RAUM confirmed in writing. Before all the features of LIVING RAUM are subject to change. The contract is not, if LIVING RAUM contradiction within two weeks after order is placed by the customer.

4. Services

LIVING RAUM is not liable for delays in order execution of the sides of the customer or the expatriates ("resettled") have been created. LIVING RAUM allows the customer by telephone or in writing at any time insight into the status of order processing. LIVING RAUM informs the customer of new housing opportunities by return mail.

5. Privacy

LIVING RAUM is committed to the personal data of expatriates and their families exclusively for contractual purposes and use it to make it accessible to others only when it is necessary for the proper execution of the contract awarded. Exceptions apply only if the explicit authorization of the persons concerned. This commitment by LIVING RAUM extends beyond the termination of the contract. The customer is hereby informed that personal data is stored in machine-readable form and processed.

6. Obligations of the customer

The customer agrees to it to take advantage of LIVING RAUM documents made available only to your own job-related use and to make this particular by any competitor LIVING RAUM available.

7. Contract and charge

With the provision of the contract agreed upon in individual LIVING RAUM service has fulfilled the contract. The fee, which LIVING RAUM within 10 days of completion of the contract, is owed based on the gross monthly rent from the respectively passed since signed residential lease. If a contract is prematurely terminated by the customer or canceled, LIVING RAUM charged a one time lump sum compensation up to CHF 1,000, which is immediately due and payable.

8. Maturity and distortion

The contract agreed with the individual fee is payable immediately after invoicing without deduction. Also, progress payments or advance payments shall be made in accordance with written contract agreements immediately after invoicing. If a down payment or advance payment is not paid within 10 days after billing, then tied LIVING RAUM is no longer at the same time frame agreements and the right to defer settlement of other services specified in the contract to let it rest until payment is received. If the order for reasons that are the responsibility of the customer, not executed in accordance with the written contract, no refund already paid advance payments or deductions. If the customer is in default of payment shall be from 15 Day since the due date interest of up to 8% due. Irrespective of this, from the second letter of warning letters each charged CHF 20 dunning. The customer is not entitled to claims of LIVING RAUM to cut to counter claims or make a lien claim, unless that is explicitly recognized that from LIVING RAUM or were legally established.

9. Duty to inspect / repair

The customer is obliged to consider the benefits of LIVING RAUM and any defects immediately. The services are recognized as if the customer has not complained 3 days after the delivery to be defective. Was the lack of the right customers informed and timely manner, LIVING RAUM makes by repair. The remedy is excluded if the defect on false information, information or data of the customer is due. After two failed repairs, the customer can reduce or change the contract. LIVING RAUM assumes no responsibility for the accuracy, completeness and reliability of the information provided by third parties, which were sent to the customer or read online.

10. Warranty and liability

LIVING RAUM is not responsible for the successful housing agency. Claims or claims for damages for non-successful housing agency are excluded. LIVING RAUM obliged, however, to present the customer with at least six previously identified the housing needs of the expatriate corresponding flats / houses / real estate.LIVING ROOM is not responsible for the efficient transport of data over the Internet. Can a permanent trouble-free operation of the online offer, nor guaranteed by other service providers involved neither from

LIVING ROOM. For messages sent over the Internet also is no warranty that these reach the recipient on time and error free.

The liability of the online content of the website operated by LIVING ROOM in the event of unavailability, especially at higher power, and due to unforeseen, temporary and is not responsible LIVING RAUM obstacles are excluded. The damage caused by other participants in the Internet or created by faulty systems and equipment are also excluded from liability by LIVING RAUM. LIVING RAUM liable for damages due to negligent act, for whatever legal reason, delays, poor performance, positive breach of contract, tort, impossibility, product liability only in cases of willful misconduct or gross negligence and for express warranties. In the case of a liability that is limited to the contract value. The liability for indirect, in particular economic loss is excluded even in cases of negligent breach of contractual obligations. The contents of the LIVING RAUM published on behalf of third parties on websites makes himself LIVING ROOM not our own. Third-party content to which the LIVING RAUM are only forwards excluded from liability by LIVING RAUM.

11. Living space search

LIVING RAUM does not act as estate agents. The customer pays for LIVING RAUM only the amount specified in the contract for accommodation and pre-selection. An additional fee payment by the customer to LIVING RAUM can not be achieved. This does not affect any commission payments to third parties, such as Real estate agents. Such contracts are directly between the customer and the third party to pass. The description given in the living room are based on information from the owner. A liability for the accuracy or completeness is not assumed.

12. General conditions

The requirement of one or more offers and acceptance of our services implies the acceptance of the Terms and Conditions. All offers are not binding, confidential and intended solely for use by the recipient. If not explicitly permitted disclosure to third parties liable for damages.

13. Final provisions

Performance shall be 8037 Zurich. Jurisdiction is Zurich

Place / date:	
	(Client)
Place / date:	
	LIVING RAUM Immobiliendienstleistungen
	(Agent)